

Quantum ESL Program

PTIB Info

Students who enroll in a language program which is six months or less in duration or for which tuition is less than \$4,000 may not make a claim against the Student Tuition Protection Fund, which is managed by the Private Training Institutions Branch (PTIB) of the Ministry of Advanced Education, Skills and Training.

For more information about programs that do not require approval by the PTIB please visit www.privatetraininginstitutions.gov.bc.ca

ESL Programs and Goals

Level 1	<ul style="list-style-type: none"> • Do self-introduction • Describe people and events • Ask for directions • Fill out forms 	Level 4	<ul style="list-style-type: none"> • Research and read biographies • Write discursive essays • Express preferences and attitudes
Level 2	<ul style="list-style-type: none"> • Write casual emails and informal letters • Describe problems • Seek help and show concerns 	Level 5	<ul style="list-style-type: none"> • Write resume and cover letters • Write formal letters • Make formal requests • Conduct debates and presentations
Level 3	<ul style="list-style-type: none"> • Use social expressions • Express medical concern • Write book reviews • Discuss pros and cons 	Level 6	<ul style="list-style-type: none"> • Compare statistics • Write business reports • Write editorials • Utilize figurative speech, clichés and euphemisms



Application Process

Step 1 : APPLY

Fill out an application form and pay a registration fee, which are non-refundable. If you are under 19 years old, parents/guardians must sign the application form as well. A proof of good-standing citizenship and a recommendation letter from a past teacher is required.

Step 2 : PAY TUITION

Once QLA has received your application(s), you will receive an invoice and banking information to arrange your payment.

Step 3 : LETTER OF ACCEPTANCE

Once you submit your fees to QLA, we can offer you a Letter of Acceptance. Only students who apply for the full-time one-year term (48 weeks) will receive a Letter of Acceptance.

Step 4 : STUDENT VISA

With our Letter of Acceptance and all documents we provide, you can apply for your student visa. You will need to provide a proof of financial means for CIC.

Step 5 : ENGLISH PLACEMENT EXAM

You must arrive a week before the program start date to take the QLA English placement exam in order to determine the appropriate level in which you should enroll.

Tuition and Refund Policy

Tuition Fees (in Canadian Dollars)	Domestic Costs	International Costs
Registration Fee (One-time) *Non-refundable	\$50	\$150
ESL Program (48 weeks)	\$11,000	\$11,000
IELTS / TOEFL Exam Preparation (24 weeks)	\$5,400	\$5,400



The Registration Fee is non-refundable at all times. A student may be entitled to a refund of tuition fees in the event that:

1. The student provides written notice to the institution that he or she is withdrawing from the program; or
2. The institution provides written notice to the student advising that the student has been dismissed from the program.

The written notice of withdrawal or dismissal may be delivered in any manner provided that a receipt or other verification is available that indicates the date on which the notice is delivered. The notice of withdrawal or dismissal is deemed to be effective from the date it is delivered. The refund to which a student is entitled is calculated on the total tuition fees due under the contract. Where total tuition fees have not yet been collected, the institution is not responsible for refunding more than has been collected to date and a student may be required to make up for monies due under the contract. If the institution has received fees in excess of the amount it is entitled to under the student contract, the excess amount must be refunded.

Refund policy for students:

1. If the institution receives tuition from the student, or a person on behalf of the student, the institution will refund the student, or the person who paid on behalf of the student, the tuition that was paid in relation to the program in which the student is enrolled if:

- the institution receives a notice of withdrawal from the student no later than seven days after the effective contract date and before the contract start date;
- the student, or the student's parent or legal guardian, signs the student enrolment contract seven days or less before the contract start date and the institution receives a notice of withdrawal from the student between the date the student, or the student's parent or legal guardian, signed the student enrolment contract and the contract start date; or
- the student does not attend a work experience component and the institution does not provide all of the hours of instruction of the work experience component within 30 days of the contract end date.



2. The institution will refund the tuition for the program and all related fees paid by student or a person on behalf of the student enrolled in the program if the student is enrolled in the program without having met the admission requirements and did not misrepresent his or her knowledge or skills when applying for admission.

3. If a student does not attend any of the first 30% of the hours of instruction to be provided during the contract term, the institution may retain up to 50% of the tuition paid under the student enrolment contract unless the program is provided solely through distance education.

4. Unless the program is provided solely through distance education, if the institution receives a notice of withdrawal from a student:

more than seven days after the effective contract date and

- at least 30 days before the contract start date, the institution may retain up to 10% of the tuition due under the student enrolment contract, to a maximum of \$1,000.
- less than 30 days before the contract start date, the institution may retain up to 20% of the tuition due under the student enrolment contract, to a maximum of \$1,300.

after the contract start date

- and up to and including 10% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 30% of the tuition due under the student enrolment contract.
- and after 10% but before 30% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 50% of the tuition due under the student enrolment contract.

5. Unless the program is provided solely through distance education, if the institution provides a notice of dismissal to a student and the date the institution delivers the notice to the student is:

- equal to or before 10% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 30% of the tuition due under the student enrolment contract.



- after 10% but before 30% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 50% of the tuition due under the student enrolment contract.

6. If the institution provides the program solely through distance education and the institution receives a student's notice of withdrawal or the institution delivers a notice of dismissal to the student and:

- the student has completed and received an evaluation of his or her performance for up to 30% of the hours of instruction to be provided during the contract term, the institution may retain up to 30% of the tuition due under the student enrolment contract, or
- the student has completed and received an evaluation of his or her performance for more than 30% but less than 50% of the program, the institution may retain up to 50% of the tuition due under the student enrolment contract.

7. The institution will refund fees charged for course materials paid for but not received if the student provides a notice of withdrawal to the institution or the institution provides a notice of dismissal to the student.

8. Refunds required under this policy will be paid to the student, or a person who paid the tuition or fees on behalf of the student, within 30 days:

- of the date the institution receives a student's notice of withdrawal,
- of the date the institution provides a notice of dismissal to the student,
- of the date that the registrar provides notice to the institution that the institution is not complying with section 1(c) or 2 of this policy, or
- after the first 30% of the hours of instruction if section 3 of this policy applies.

9. If an international student delivers a copy of a refusal of a study permit to the institution, sections 1(a), 1(b), 4, 7, and 8 of this policy apply as if the copy of the refusal were a notice of withdrawal, unless:

- the international student requests an additional letter of acceptance for the same program that was the subject of the refusal of a study permit, or
- the program is provided solely through distance education.

